

Ace Fire

(Proprietor D J Boucher) Established 1980

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IMPORTANT

Fire Alarm connection to ARC for Residential Homes and others

BS 5839-1 is the British Standard covering both installation and ongoing maintenance of fire alarms in the UK. At the end of last year a revision of this standard was issued (BS 5839-1 2013) with a few changes from the previous revisions.

We feel it necessary to inform you in particular of one change to this standard which effects ARC (Alarm Receiving Centre)* monitoring of fire alarm systems. It is now a requirement of the standard that fire alarms in residential homes and non domestic premises in multiple occupation should be provided with automatic transmission of alarm signals to an ARC.

This means that we at Ace Fire will be recommending the addition of ARC Monitoring to any fire alarms that do not currently have it installed following all future service visits. This will only apply to properties that meet the criteria of course, but it will apply to all residential care homes.

We can install this service for you and we recommend BT Redcare as the best and most cost effective way of achieving this. BT Redcare is connected to the alarm system via a telephone line which is monitored at all times for faults and fire conditions.

The service, when installed and operative, will report either fault or fire conditions that occur on the fire alarm system, usually informing us (Ace Fire) of faults, and a protocol is set up for fire condition signals. Below is an example of a typical fire protocol followed by the ARC monitoring company after receiving a fire signal from an alarm:

1. Telephone the premises to advise of a fire condition on the fire alarm.
2. If no reply for 1. telephone person A to advise of a fire condition on the fire alarm.
3. If no reply for 2. telephone person B to advise of a fire condition on the fire alarm.
4. If no reply call the fire brigade.

Costs

There is an initial cost for setting up the BT Redcare which varies from one property to another, so we quote for each installation individually.

After the initial installation costs there will be an ongoing fee for the BT Redcare service which is currently £400.00 per year (excluding VAT) payable annually in advance.

Please call us if you require any further information or would like a free quotation.

**ARC (Alarm Receiving Centre) is a 24 hours, 7 days a week dedicated call centre who handle automatic signals from alarms and then take the appropriate action.*

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